

RIM PA Queensland State Conference 2015

Shifting RM to IM: managing for a reason, a season and a lifetime



Traditional organisations 'did' records management for governance and compliance. But it's time to change this perception and focus on the business benefits that good recordkeeping enables.

The RIM PA Queensland State Conference 2015 explores topics from analysis, business review and improvement, anticipating future needs, better service delivery, linking the organisation through shared information and ultimately shows you how moving from RM to IM can create business benefits way beyond governance and compliance.

Networking drinks after the conference allow you to mix with your professional network and make new connections that may assist your organisation shift towards IM.



Records and Information Management
Professionals CPD Points = 6

Event details

Date: 12 May 2015

Time: 8.30am to 4.30pm

Where: Hotel Jen, Roma St, Brisbane

Registrations close: 7 May 2015

Cost (incl GST)

Records and Information Management
Professionals Australasia Members

MRIM/FRIM \$170

ARIM \$180

Individual/Corporate \$190

Non Members

ASA/IIM Members \$200

Others \$230

Includes: Morning and Afternoon Tea, Lunch,
Networking Drinks



REGISTRATION



Please return to: Fax: 1800 333 802 or Email: wendy.morris@rimpa.com.au
Leave credit card details blank if you intend to pay upon receipt of invoice

Name: _____
Company: _____
Address: _____
Email: _____
Telephone: _____
Dietary Requirements: _____
Association & Member No.: _____
Card Number (VISA/MC): _____ Expiry: _____
Security Code: _____ Cardholder: _____ Signature: _____

RIM PA Queensland State Conference 2015

830am	Registration	
850am	Welcome	
900am	Catrin Waye CSIRO	<p><i>The evolving role of Records Management and a Records Manager within CSIRO.</i></p> <p>The move from pure Records Management to Information Governance and how this has changed our roles. In particular from being process driven to taking on a much more consultative and liaison type role with the various business units.</p>
930	Geoff Moore Technology One	<p><i>Information Management in the Digital Age - Transforming Government in Australia</i></p> <p>The explosion of new sources of information in the digital world, the rise of mobile devices and how this is creating new challenges for government. We would explore the new world requirements for capturing information and making it readily available in order to meet the expectations of employees and citizens. And how government can active this with a modern and effective strategy for information management</p>
10am	Andrew Mills Queensland CIO	<p><i>Future Management of Information</i></p> <p>Classification and categorisation! How do we manage to “drain the swamp” of existing and archival records as well as accommodate the avalanche of new records and new record types.</p>
1045	MT	
11 15	David Moldrich Codice	<p><i>Information Management - Warts and that's NOT all!</i></p> <p>Exploring the warts of Information Management and the presenters experience of the errors that affect the industry. What is a record? What are the risks of implementing IM systems? What dangers are prevalent in information, records, electronic data and more? Can we learn how to improve upon these mistakes? The audience will benefit from this interactive discussion which addresses the hurdles head on, while learning strategies to effectively manage them</p>
1215	Demos Gougoulas EzeScan	<i>Business Process Digitisation</i>
1245	Curtin University	Research activity
1pm	Lunch	
145	James Price Experience Matters	<p><i>Managing Records and Information as a Business Asset</i></p> <p>Information is the arterial system for organisations, supplying the nutrients for all business activities, process and decisions; without information no organisation can function. With the advent of mobility and the Cloud, IT is becoming a utility like electricity or water and we are witnessing the death of the traditional IT shop. Yet if information is so critical to an organisation’s survival and prosperity, and IT is being marginalised, who will be accountable for managing that vital business asset? Whilst data, records,</p>

information and knowledge is managed by every person in the organisation, in most organisations it is done badly and at significant cost. Australian Records and Information Management professionals have led the world for decades in managing information as a business asset and they have many of the tools required to do so. Yet they receive neither the recognition they deserve nor the resources they require and they work more in the basement than in the boardroom.

James will draw on the findings of a research project that Experience Matters, in conjunction with the University of South Australia, is conducting into "The Barriers to and Benefits of Effective Information Management" of which records are a substantial consideration and component. The project is being run in Australia, South Africa and the United States. Gartner has described Experience Matters' work as "tremendous" and the project and its findings as "ground-breaking". Mike Orzen, winner of the Shingo Prize, which is described by Business Week as the "Nobel Prize for Operational Excellence," has declared that it is "truly great work." James will present the Barriers to effective Records and Information Management that have been identified by C-Level Executives from organisations that include National Australia Bank, Sanlam and the City of Cape Town and Bell Helicopter, Boeing, Multnomah County Health and Wells Fargo.

245	Julie Irwin Records Lead Origin Energy	TBC
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315	AT	
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345	Queensland State Archives	Update
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415	RecordPoint	TBC
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Networking Drinks
All welcome!



Registration Terms & Conditions

All registrations for Records and Information Management Professionals Australasia events are made subject to the terms and conditions of Records and Information Management Professionals Australasia as set out below:

Payment Terms

Online Registration: Payment is required upon registration.

For invoices: Payment is required within 30 days of the registration being received. Invoices will be sent electronically upon registration being received.

All invoices which remain outstanding after the 30 day payment term will be referred to a debt collection agency and all fees associated with collection of the debt will be added to the outstanding invoice total.

Methods of Payment

Payments are accepted in Australian dollars and include 10% GST. New Zealand based events are payable in New Zealand dollars and do not attract any GST

Cheques should be made payable to Records and Information Management Professionals Australasia and sent to Records and Information Management Professionals Australasia, PO Box 276, St Helens, TAS Australia 7216. Payments can also be made by EFT and credit card (Visa/Mastercard). Payment "at the door" is not accepted.

Registration Fee

The registration fee covers attendance at all sessions, refreshments, any event documentation on the day, enrolment fee and Statement of Attainment / Qualification Certificates. Please note that any registrations accepted after the RSVP date will attract a 15% surcharge. Attendees who fail to pre-register for an event but show up on the day may be turned away, however in the event they are admitted, a 50% surcharge will apply.

Cancellations

Cancellations received in writing at least 10 days prior to the first day of the event will be refunded in full less an administration charge of 20%

Notice of cancellation must be received in writing and submitted by emailing maree.cooper@rimpa.com.au

We recommend using a method of recorded delivery to ensure notice of cancellation is received.

Should you need to cancel your registration less than 10 days before the first day of the event, the registration fee remains payable in its entirety although a substitution will be accepted.

Failure to attend an event does not negate your commitment to pay for attendance. If there are extenuating circumstances, please contact wendy.morris@rimpa.com.au and the cancellation request will be assessed on its merit.

Substitutions and Name Changes

Substitutions are acceptable at any time. If you have registered as a member, but need to substitute with a non-member, the difference will be invoiced. To inform us of a name change, please email wendy.morris@rimpa.com.au We regret that we are not able to transfer places between conferences or events.

Indemnity

It may be necessary for reasons beyond the control of the organisers to alter the venue, content or the timing of the programme. We will endeavour to keep you abreast of such changes but any reasonable change to the event format will not constitute a reason to refund the event fee. Should the event be postponed, we will endeavour to reschedule the event. If, for reasons beyond the control of Record and Information Professionals Australasia, an event is cancelled, a full refund will be made. We are not liable to pay any incurred costs resulting from any postponement or cancellation.

Security

Records and Information Management Professionals Australasia is committed to ensuring that the submission of sensitive information, such as credit card details, is safe and secure. We employ reputable and reliable service providers to ensure such information is protected. All information we hold is kept secure with access limited to personnel charged with the processing of such data. All personal data is gathered and processed in line with the Data Protection Act and Records and Information Management Professionals Australasia privacy policy